



Navigating Uncertainty, Mastering Opportunity

24-27 NOVEMBER 2026



THE CAPITAL ZIMBALI
Zimbali Coastal Estate, KwaZulu Natal

REGISTER NOW

IS³ is proud to unveil the 32nd Annual X-Change Event – where innovation meets inspiration! This year, IS³ is hosting the event in the rolling hills of KwaZulu-Natal at The Capital Zimbali Resort in Ballito, Durban, from 24-27 November 2026.

Delegates can expect an engaging programme focused on navigating disruption and turning uncertainty into opportunity. Through inspiring keynotes, customer success stories, expert panels, practical demonstrations and focused breakout sessions, attendees will explore how industrial AI, connected data and AVEVA solutions can improve operational performance, resilience and decision-making—while creating valuable opportunities to learn, network and collaborate.

DAY 1:

24TH NOVEMBER 2026 – ARRIVAL/GOLF EVENT

TIME	AGENDA	DESCRIPTION	LOCATION
09:00 - 10:15	Golf Registration	Golf Pairings, rules of play and assigned tee boxes will be communicated on arrival	Zimbali Lakes Golf Course
10:15 - 10:30	Golfers Assigned Tee boxes	Golfers head to their assigned tee boxes	Zimbali Lakes Golf Course
10:30 - 15:00	Golfers tee off Shotgun Start		Zimbali Lakes Golf Course
11:00 - 15:00	Exhibitor Setup	Exhibitor stands available for setup	The Capital Zimbali Resort
14:00 - 16:30	Delegate arrival and registration	Met by a IS ³ representative, follow our IS ³ banners!	The Capital Zimbali Resort
18:00	Pre-Dinner Drinks	Networking	The Capital Zimbali Resort
18:30	Conference Opening		The Capital Zimbali Resort

DAY 2:

25TH NOVEMBER 2026 – NAVIGATING UNCERTAINTY, MASTERING OPPORTUNITY

TIME	AGENDA	DESCRIPTION	LOCATION
07:00 - 08:00	DELEGATE BREAKFAST	Breakfast/Networking	The Capital Zimbali Resort
08:00 – 08:15	WELCOME		Conference Centre – Main Plenary
08:15 – 08:30	CONFERENCE OPENING	The seas of industry are changing. Markets shift, assets become more complex, talent is scarce, and uncertainty is the new normal. The organizations that succeed aren't those that avoid the storm—they are the ones equipped to navigate it	Conference Centre – Main Plenary
08:30 – 09:05	SHAPING THE FUTURE WITH AVEVA	The AVEVA Voyage, looking into the horizon	Conference Centre – Main Plenary
09:05 – 09:40	KEYNOTE Navigating the AI Revolution	The industrial world is entering uncharted waters. AI isn't simply another technology being added to the toolbox—it is changing the way decisions are made, work is performed and opportunities are discovered. The competitive advantage won't necessarily belong to the company with the most AI. It will belong to the company that knows where to apply it.	The Capital Zimbali Resort
09:40 – 10:15	TEA BREAK/ EXHIBITION/DEMO	Networking	Exhibition/ Break out room 2
10:15 – 10:55	ALL ABOARD Panel Discussion	Sponsors Panel – Future of Industry and the role of AI	Conference Centre – Main Plenary
10:55 – 11:25	SETTING SAIL Charting the Course from Concept to Reality	Immersive experience chartering AVEVA's Engineering Design and Build Solutions in managing complex projects	Conference Centre – Main Plenary
11:25 – 12:25	VOICE OF THE CUSTOMER Success Story	Hear from 2 of our customers how they have been able to add value in their projects using the Engineering Solutions	Conference Centre – Main Plenary
12:25 – 13:45	LUNCH BREAK/ EXHIBITION/DEMO	Networking	Exhibition/ Break out room 2
13:45 – 14:15	WEATHERING THE STORM Your Operational Guide	AVEVA Edge to Enterprise connects plant-floor operations with enterprise systems, enabling seamless visibility and data flow from machines and operators at the edge to business and enterprise applications. It provides a scalable approach to industrial digitalisation—capturing real-time operational data, contextualising it, and making it available across the organisation for better decision-making	
14:15 – 15:15	VOICE OF THE CUSTOMER Success Story	Hear from 2 of our customers on how they have been able to bring operational efficiency in our Edge to Enterprise portfolios	Conference Centre – Main Plenary
15:15 – 15:45	LUNCH BREAK/ EXHIBITION/DEMO	Networking	Exhibition/ Break out room 2
15:45 – 16:15	FINDING THE TREASURE From In-sights to Opportunity	AVEVA PI & Connect Data Solutions enable organisations to capture, contextualise, manage, and securely share industrial data across the enterprise. By connecting real-time operational information with cloud and business applications, organisations can transform data into actionable insights, improved performance, predictive decision-making, and greater operational efficiency.	
16:15 – 17:15	VOICE OF THE CUSTOMER Success Story	Hear from 2 of our customers on how they have been able to bring data context across their organisation, it all starts with trusted data	Conference Centre – Main Plenary
18:30 – 19:00	PRE-DINNER DRINKS	Zimbali - Fireroom	
19:00 – 22:30	EVENING FUNCTION/ DINNER	Zimabli - Fireroom	

DAY 3:

26TH NOVEMBER 2026 – NAVIGATING UNCERTAINTY, MASTERING OPPORTUNITY

TIME	AGENDA	DESCRIPTION	LOCATION
07:00 - 08:15	DELEGATE BREAKFAST	Breakfast/Networking	The Capital Zimbali Resort
08:15 – 09:15	EXHIBITION	Golf Prize Giving, Lucky Draws from sponsors and Exhibition Giveaways	Conference Centre – Exhibition
09:15 – 09:30	WELCOME The Journey Continues	Recap from Day 1	Conference Centre – Main Plenary
09:30 – 10:00	KEYNOTE SPEAKER The Chaos Advantage	How organisations make decisions and find opportunity in uncertainty	Conference Centre – Main Plenary
10:00 – 10:30	AVEVA SYSTEM PLATFORM 2026 LAUNCH	What can delegates expect from System Platform 2026 and how is it differentiated in the market space	Conference Centre – Main Plenary
10:30 – 11:00	TEA BREAK/ EXHIBITION/DEMO	Networking	Exhibition/ Break out room 2
11:00 – 11:30	STREAM 1 Unlocking Intelligence at the Edge	Flexible, scalable industrial HMI and edge computing platform enables operators to visualise, monitor, and control equipment and processes in real time. It connects machines, devices, and industrial systems while providing actionable operational data at the edge—helping organisations improve productivity, responsiveness, and operational efficiency.	Conference Centre – Main Plenary
11:00 – 11:30	STREAM 2 Insights on the State of Industrial AI	Let's explore the AI approaches that are working in industry today, the core technology stack that enables them, and simple, proven ways to get started, whether you're leading the technical build or helping drive organizational momentum.	Conference Centre – Breakout room 2
11:30 – 12:00	STREAM 1 Mastering Operations Through Intelligent Visualisation	AVEVA Plant SCADA and InTouch provide powerful, scalable solutions for industrial monitoring, visualisation, and control. They give operators real-time visibility into processes, assets, and plant performance, while enabling reliable control and informed decision-making. Take a sneak peak into some of the latest feature additions in 2026!	Conference Centre – Main Plenary
11:30 – 12:00	STREAM 2 Process Vue- Closing the Loop – From Alarm Management to Alarm Intelligence	Industrial organisations are increasingly good at identifying alarm problems, but much of the engineering effort still lies in investigating, understanding, and resolving them. This presentation explores how Alarm Intelligence can connect Operations and Engineering through a continuous, governed improvement loop. It will show how the Alarm Intelligence Hub, supported by trusted evidence from the Alarm & Event Data Fabric and governed AI-assisted workflows, can capture operator experience, accelerate investigation, preserve organisational learning, prepare rationalisation candidates, and validate improvements—while ensuring engineering judgement and Management of Change remain firmly under human control.	Conference Centre – Breakout room 2
12:00 – 12:30	STREAM 1 Beyond the Screen: The Future of Operational Visualisation	Operations Management Interface (OMI) provides a unified, intuitive environment for monitoring, visualising, and managing industrial operations. It brings together real-time data, alarms, trends, process information, and contextual insights into a single operational view—helping teams understand what is happening, respond faster, and make better decisions.	Conference Centre – Main Plenary
12:00 – 12:30	STREAM 2 Critical Connectivity	Explore next-generation industrial wireless architecture engineered for high-availability voice, video, and data telemetry. Discover how integrating digital radio, mobile kinetic mesh networks, and emerging LEO satellite backhauls creates fail-proof IT/OT infrastructure across the mining, agricultural, and manufacturing sectors.	Conference Centre – Breakout room 2
12:30 – 13:30	LUNCH BREAK/ EXHIBITION/DEMO	Networking	Exhibition/ Break out room 2
13:30 – 14:00	STREAM 1 Composable MES/ Advanced Analytics - Compose what you need. Connect your operations. Optimise production	A modular approach to Manufacturing Execution Systems (MES), enabling manufacturers to build and scale digital manufacturing capabilities around their specific operational needs. It connects people, processes, equipment, and data to improve production visibility, quality, efficiency, and agility—without the constraints of a one-size-fits-all MES.	

DAY 3 /...CONTINUED

13:30 – 14:00	STREAM 2 Octoplant - Protect your automation. Monitor every change. Recover with confidence.	Octoplant is a powerful solution for industrial backup, version management, and change monitoring of automation and control systems. It automatically protects critical PLC, HMI, SCADA, and other device configurations, providing visibility into changes and enabling rapid recovery when systems fail.	Conference Centre – Breakout room 2
14:00 – 14:30	STREAM 1 Mobile Operator Rounds Digitise the round. Capture the insight	AVEVA Mobile Operator Rounds enables operators to perform inspections, collect field data, and manage operational tasks directly from mobile devices. It replaces paper-based rounds with digital, guided workflows, providing real-time visibility of asset conditions, capturing issues as they occur, and improving the speed and accuracy of frontline decision-making.	Conference Centre – Main Plenary
14:00 – 14:30	STREAM 2 Turning Energy Data into Operational Intelligence	Energy Insight helps industrial and commercial organisations measure, monitor and optimise energy consumption in real time, connecting energy data with operational decision-making. Its capabilities include smart metering, energy management, real-time dashboards, energy efficiency, critical-site monitoring and analytics.	Conference Centre – Breakout room 2
14:30 – 15:00	STREAM 1 Asset Performance Management - Predict risk. Optimise maintenance. Maximise asset performance.	AVEVA Asset Performance Management (APM) helps organisations maximise the reliability, availability, and performance of critical assets. By combining asset data, condition monitoring, analytics, and risk-based insights, APM enables teams to identify potential failures early, optimise maintenance strategies, and make informed decisions that reduce downtime and operating costs.	Conference Centre – Breakout room 2
14:30 – 15:00	STREAM 2 CyberSecurity in OT	Protect critical operational technology environments against evolving cyber threats. This session explores practical approaches to OT cybersecurity, asset visibility, threat detection, risk management and secure connectivity, helping organisations protect industrial operations while maintaining availability, safety and business continuity.	
15:00 – 15:30	TEA BREAK/ EXHIBITION/DEMO	Networking	Exhibition/ Break out room 2
15:30 – 16:00	STREAM 1 AVEVA Pi - Capture the data, Understand the operation, Drive better decisions	AVEVA PI & Connect Data Solutions enable organisations to capture, contextualise, manage, and securely share industrial data across the enterprise. By connecting real-time operational information with cloud and business applications, organisations can transform data into actionable insights, improved performance, predictive decision-making, and greater operational efficiency.	Conference Centre – Main Plenary
15:00 – 16:00	STREAM 2 Connecting, Securing and Intelligently Transforming the Industrial Enterprise	Explore how Huawei is helping industrial organisations connect OT environments, converge IT and OT, secure critical infrastructure and leverage 5G, edge computing, AI and cloud to create more intelligent, connected and resilient operations.	Conference Centre – Breakout room 2
16:00 – 16:30	STREAM 1 AVEVA Connect - Connect your people. Connect your data. Connect your operations.	AVEVA Connect is a cloud-based industrial platform that brings together people, data, and engineering and operational applications in a connected digital environment. It enables secure access to information, collaboration across teams, and the use of industrial data and applications to improve visibility, productivity, and decision-making.	Conference Centre – Main Plenary
16:00 – 16:30	STREAM 2 Beyond Backup Power: Building Resilient OT Infrastructure	Compu-Power enables resilient OT environments through reliable power protection, intelligent UPS monitoring, power-quality management and lifecycle services—helping industrial facilities minimise downtime and keep critical systems operational.	Conference Centre – Breakout room 2
16:30 – 16:45	CLOSING REMARKS	Conference Centre - Main Plenary	
18:30 – 19:00	PRE DINNER DRINKS	Conference Centre - Main Plenary	
19:00 – 23:00	AWARDS DINNER	Conference Centre - Main Plenary	

DAY 4:

27TH NOVEMBER 2026 – NAVIGATING UNCERTAINTY, MASTERING OPPORTUNITY

TIME	AGENDA
10:00	CHECK OUT – Depart at Leisure