

# Frequently Asked Questions

## WHAT IS X-CHANGE?

X-Change is the most prestigious annual user conference with a core focus on industrial software and related technology! Celebrating 30 years of connecting industries, it's Africa's largest annual conference on industrial software and technology. Hosted by IS<sup>3</sup>, it's where innovation, networking, and the future converge.

## WHEN & WHERE?

Date: Sunday 9th June–Wednesday 12th June 2024

Location: [Champagne Sports Resort, Drakensberg, South Africa](#)

Directions: Find your way [here](#)

## DO I NEED TO BE AN IS<sup>3</sup> CUSTOMER TO ATTEND?

No! X-Change is open to everyone who is passionate about connected technology – customers, partners, and even tech enthusiasts. Join the tech revolution!

## CAN I BRING MY TEAM?

Absolutely! X-Change is your team's ticket to gain insights from business leaders, international industry leaders, and peers. Need help convincing them? Download our motivation letter template [here](#).

## HOW MUCH DOES IT COST?

Delegate Cost:

- Early Bird Special: R26 500 excl. VAT - ends 29 February 2024!
- Normal Price: R32 500 excl. VAT

Spouse Program:

- R11 000 excl. VAT

Exhibitor Cost

- 1 Stand, 1 Exhibitor & Single accommodation: R55 500 excl. VAT
- 1 Stand, 2 Exhibitors & Twin sharing accommodation: R74 500 excl. VAT
- 1 Stand, 2 Exhibitors & Single accommodation: R76 800 excl. VAT

Register [here](#)

## ARE FLIGHTS & TRANSFERS INCLUDED?

Unfortunately, these are not included. But feel free to contact our events team and they will gladly assist you - [x-change@thundervent.co.za](mailto:x-change@thundervent.co.za)

## WHAT IS THE SPOUSE PROGRAM?

An exciting program of activities to keep your spouse busy while you enjoy the conference. The cost of R11 000 excl. VAT includes accommodation and activities.

### DOES REGISTRATION CLOSE?

Yes! Early-bird rate is only valid until 29<sup>th</sup> February 2024 and all registrations close on Friday 17<sup>th</sup> May 2024.

### CAN I EARN CPD POINTS?

Absolutely! Details on how many points and how to redeem them are still to be confirmed so be sure to check back regularly.

### CAN I PLAY GOLF?

All delegates can play golf but spots are limited so you need to secure your spot on your registration form.

Cost: Free

When: Sunday 9<sup>th</sup> June 2024. All golfers must arrive at the Champagne Sports Resort Club House by no later than 09h00 to complete registration for a 10:00 start.

Format: Shotgun start

Club hire: Yes

### ARE DIETARY NEEDS CATERED FOR?

Yes, but only if it is stated during the registration process.

### WHAT SHOULD I WEAR?

Dress to impress! Make lasting impressions with professional attire:

Men - suits, dress shirts, and slacks

Women - suits, dresses, blouses, skirts and dress pants

Accessorize with style, and don't forget comfortable shoes! The weather during June is very cold so be sure to layer for the temperature fluctuations.

### WHAT'S INCLUDED IN THE X-CHANGE PASS?

- Conference sessions
- 3 nights single accommodation
- All meals and drinks during the conference sessions
- Golf at Champagne Sports Resort on the Sunday morning (if you registered beforehand)
- Exhibition access
- Hands-on training sessions
- Post-event presentation access

### WHERE CAN I FIND THE AGENDA?

Check out the [Agenda-at-a-Glance](#) on the homepage. The full agenda will be released closer to the event and sent via email as well!

### WHAT CAN I EXPECT?

Get ready for an impressive lineup! Stay updated on our social media [pages](#) and the X-Change [website](#) for ongoing updates.

### **WILL PRESENTATIONS BE AVAILABLE AFTER THE EVENT?**

Definitely! An email with download instructions will be sent to your inbox shortly after the event.

### **WHAT'S THE COLLABORATION EXPO ABOUT?**

Networking heaven! Engage with AVEVA experts, technology partners and international industry leaders, get live demos of the latest technology from AVEVA & our exhibitors and hands-on training.

### **MORE QUESTIONS?**

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