



IS³ POPIA Terms and Conditions:

1. Intended use of data:

- (a) For all marketing purposes campaigns, newsletter, news alerts, events and all other marketing related communication.
- (b) All data both mandatory and optional (if completed) will be captured.

2. Information we collect:

The type of information collected may differ per marketing initiative. The standard personal information collected will always be Name, Surname, Company Name, Contact Number & E-mail address.

3. Withdrawal of consent:

Should you no longer wish to receive communication from IS³ Marketing, click on the unsubscribe button on the e-mail and complete the process or e-mail us at marketing@is3.co.za.

4. Editing of data:

E-mail <u>marketing@is3.co.za</u> to make any amendments to your personal data stored by the company.

5. Information stored:

E-mail marketing@is3co.za to find out which of your personal data is stored.

6. Data sharing:

- (a) From time to time your information will be shared with other departments within the company for the sole purpose being business related.
- (b) Your personal data may be shared from time to time with 3rd parties both within and across South African borders but will remain for the intended purpose.

7. Storage of data:

- (a) Once received maybe stored in various company systems and formats depending on intended use of information.
- (b) In some instances' your data maybe, stored across borders/internationally due to our service provider's being internationally located.
- (c) Your data will be transferred to the company's global customer data base system.
- (d) Your personal data may be shared and stored from time to time with 3rd parties both within and across South African borders but will remain for the intended purpose.

8. Accuracy of information:

The accuracy of information captured is reliant on the data subject unless data is being transferred by the company which then becomes the data capturers responsibility to ensure accuracy.

9. Retention of information:

Information is retained for a period of 7 years, inactive customers will either be deleted or de-identified if information is required for other business purposes outside of marketing communication.

10. Confidentiality:

We will at all times, ensure the protection of our customers personal data, should there however be an unfortunate incident where there has been a breach of data, we will contact you the customer to inform you of such incident, according to the company's breach policy.

11. General:

- (a) We understand that by communicating with us you are over the legal age which is 18.
- (b) Please ensure you read through our <u>Privacy Statement</u> & <u>PAIA Manual</u> for a more detailed breakdown of our company privacy clauses.
- ** <u>The Company</u> refers to IS³ Industry Software Solutions & Support a business unit of Digital Industries (Pty) Ltd.