

X-Change 2026 | Success Story Terms & Conditions

Terms & Conditions

Collateral & Distribution:

The following terms and conditions apply to any Collateral provided by an end-user to IS³ or its affiliates for the purposes of writing and/or filming the end-user's success story

1. IS³ will ensure that any sensitive information provided with the Collateral will be carefully protected. IS³ will not use any sensitive information belonging to an end-user without first obtaining the end-user's prior written consent.
2. It is the responsibility of the partner/SI to obtain consent from the end-user to submit a Call for Papers, present and disclose their company information as stipulated in the T & C's. This consent must be provided to IS³ Industry Software Solutions & Support with submission papers. If no consent is provided, the partner/SI's submission will not be considered.
3. IS³ recognises that some end-users may have specific restrictions on how their information is used by third parties.
 - 3.1. The end-user agrees that IS³ and its affiliates may:
 - 3.1.1. use the Collateral in written, audio and / or video formats for advertising, publicity, commercial or other business purposes, on various mediums, including but not limited to the following mediums:
 - 3.1.1.1. social media: e.g. Facebook, Twitter, Instagram, YouTube, LinkedIn
 - 3.1.1.2. websites
 - 3.1.1.3. presentations: e.g. internal or external presentations
 - 3.1.1.4. printed and/or digital publications: e.g. leaflets, newsletters, posters, podcasts, and other marketing materials
 - 3.1.1.5. print and/or digital media: e.g. national, regional and/or local newspapers, magazines, and news sites
 - 3.1.2. use the Collateral singularly, or in conjunction with other written, audio and/or video materials, as approved by the end-user during the production phase;
 - 3.1.3. edit the Collateral in consultation with the end-user, and incorporate Collateral into written, audio and/or video formats for use on social media, newspapers and magazines, broadcasts (radio and television, including cable and satellite transmissions) programs, or otherwise; and
 - 3.1.4. reproduce, or cause to be reproduced such written, audio and/or video content and exhibit same in all domestic and foreign markets.
4. Prior to the first publication of the end-user's success story, IS³ will obtain the end-user's approval of the final written, audio and/or video content. The end-user agrees to review the final written, audio and/or video content for factual accuracy, to confirm that the story matches the end-user's corporate image and conveys the end-user's desired and positive message, and to prevent the inadvertent release of any sensitive information belonging to the end-user. The end-user undertakes to provide IS³ with its approval or comments, in writing within ten (10) days of request from IS³ or such earlier time as agreed between the parties in writing.
5. The publishing of any written, audio and/or video content created by IS³ and its affiliates will only commence upon approval by the end-user and the signature of the end-user's authorised signatory. Upon publishing the end-user's story, IS³ will provide the end-user with copies of the written, audio and/or video content, as well as copies of any articles, press releases,

advertising where IS³ may publish the end-user's story.

6. Save for the provisions of clause 6 below, IS³ and its affiliates acknowledge that any intellectual property belonging to the end-user which is incorporated into any written, audio and/or video content produced by IS³ and its affiliates, is and shall remain the end-user's intellectual property, and the end-user grants IS³ and its affiliates a worldwide, non-exclusive, royalty-free perpetual license to use the end-user's intellectual property in any written, audio and/or video content produced by IS³ and its affiliates, for the purposes of these terms and conditions.
7. The end-user acknowledges that all copyrights in any written, audio and/or video content produced by IS³ and its affiliates is and shall remain IS³'s intellectual property, and IS³ grants the end-user a non-exclusive, non-transferable, non-assignable, royalty-free perpetual license to use and distribute the written, audio and/or video content produced by IS³ and its affiliates, solely for the end-user's own advertising and marketing efforts.
8. Both parties agree that the written, audio and/or video content will not be altered by either party without the prior written consent of the other party, which consent shall not be unreasonably withheld.
9. Both parties also agree to stop distributing, publicly referencing and displaying the written, audio and/or video content at any time upon written request from the other party, which consent shall not be unreasonably withheld.
10. The end-user agrees that IS³ and its affiliates shall not be liable to the end-user for the use of the Collateral or the written, audio and/or video content, so long as such use is in accordance with the rights granted under these terms and conditions.

Governance and Compliance:

11. To ensure the integrity of the X-Change 2026 event, all end-user delegate registrations will go through a vetting process in accordance with the company's governance & compliance regulations. Once vetting has been completed successfully and approved an invoice for payment will be sent to you, the end-user delegate.
12. The end-user agrees that IS³ and its affiliates may process any personal information provided by the end-user. "Personal Information" and "Processing" are defined in terms of the Protection of Personal Information Act 4 of 2013 ("POPIA").
 - 12.1. Further information is available on the below:
 - 12.1.1. how IS³ treats its end-user's personal information,
 - 12.1.2. how the end-user may exercise its rights regarding its personal information,
 - 12.1.3. and the retention periods of the different categories of information processed by IS³.
 - 12.1.4. Information can be found at <https://ioco.tech/privacy/>.
Alternatively, you can contact our Chief Executive Officer, Dion Govender, directly at Dion.Govender@iOCO.tech.